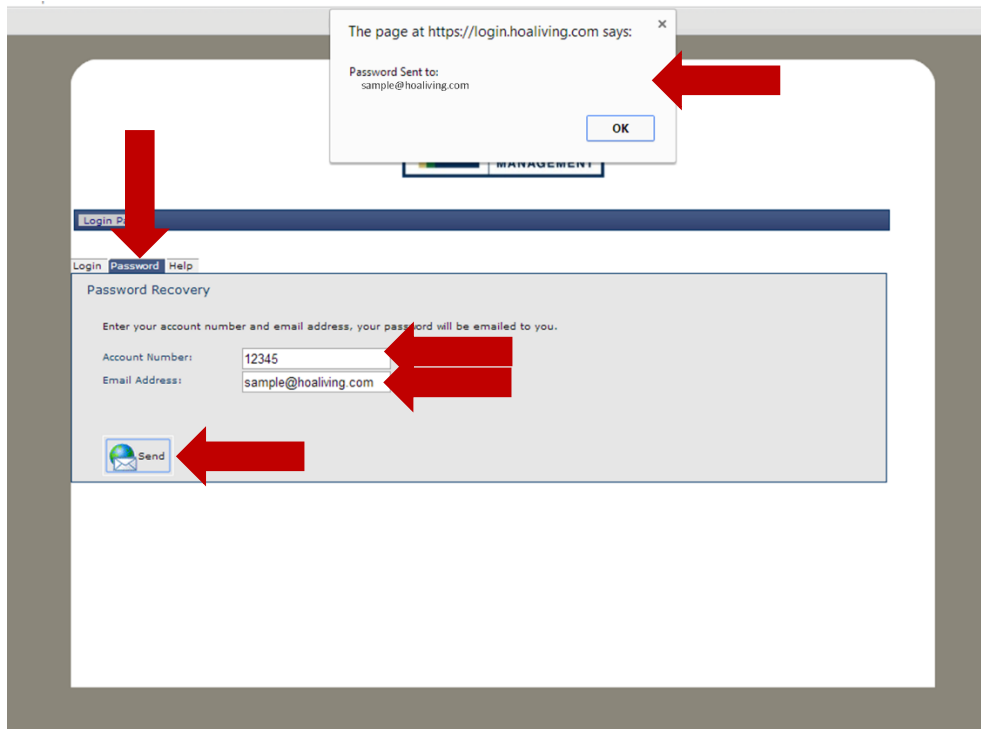
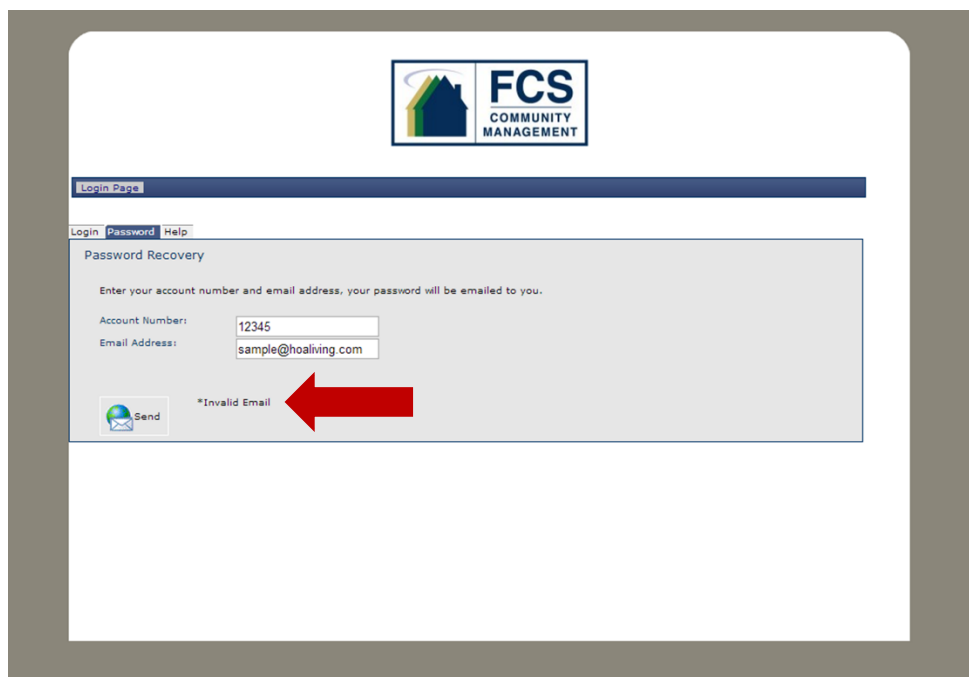


How to retrieve your password for your login.hoaliving.com account:

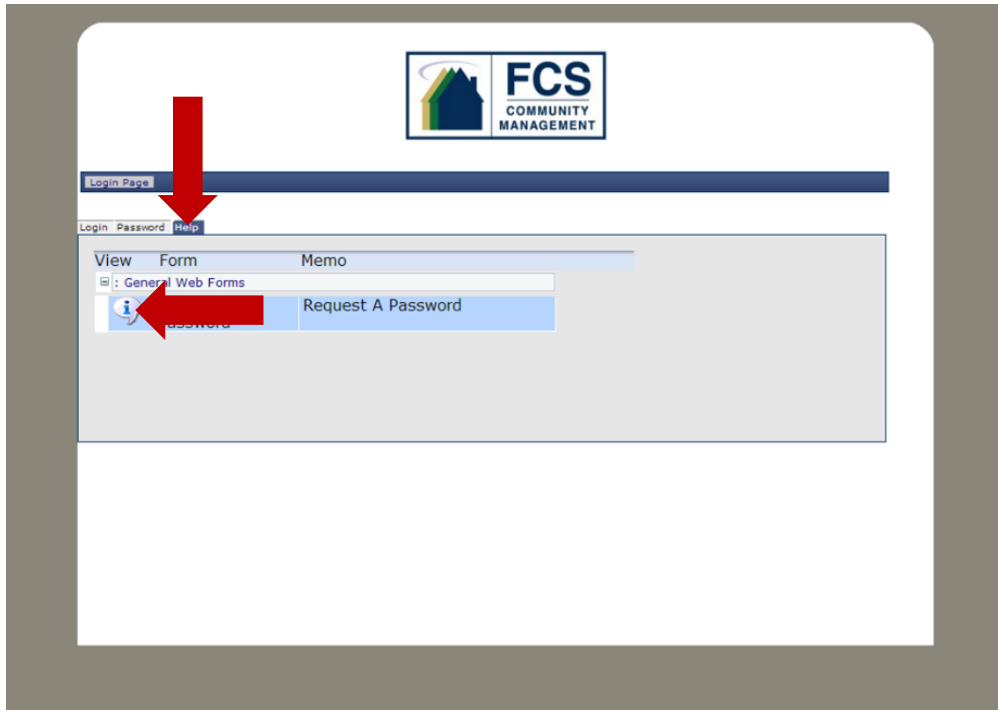
1. Select "Password" from the login page. Enter your account number and email address. Click "Send". If the information matches what we have on file, you will receive a pop up message confirming your password has been sent to your email.



2. *If we do not have an email on file for your account or the one you have tried submitting above does not match what we have on file for you, you will need to contact us so we can update your account and assist you further.



- a. Select "Help" from the login menu. Click once on the "i" next to the "Website Password"



- b. Fill in your information and click "Send". During the next business day, our customer service will then update your account so you can login with your email address.

